

Computer Setup Checklist

Introduction

The purpose of this document is to provide students and administrators with information regarding the general computer hardware and software requirements for launching the Learning Management System and online courses. These are recommended settings and versions; other settings and versions may still successfully run the LMS and content.

Hardware Requirements

Modem / Internet

A 56K modem is recommended if you don't have direct access to the Internet via your office. Slower modems or modem connections will work, but will require more time to download the graphics and audio needed to view the course. **Note – To improve download time via a modem connection turn off the audio option in the course.**

Monitor

Recommended monitor size is 14" and the recommended monitor screen resolution is 1024x768. You can determine your screen resolution by going to Start>Settings>Control Panel>Display>Settings Tab and viewing the screen area. You can adjust the screen size smaller or larger depending on your personal preference and ability to completely see the LMS and online courses.

Audio

In order to listen to the audio portion of the online course your COMPUTER will need to be equipped with either internal or external speakers.

Minimum Software Requirements

Operating System

Windows 2000
Windows XP
Mac OS X (10.2)

Note: Unix is not supported.

Browser

Internet Explorer 5.5 SP2
Internet Explorer 6.0
Netscape 6.2

Note: AOL browser is not supported

Additional Software

Flash 5.0 or higher – Flash is a content player, and is needed to run the online content. If Flash isn't already loaded, you will be prompted to load it upon launching the online content. The prompt will walk you through going to the Macromedia website where you can directly download the Flash player. If you are not prompted to download the software and the course has not loaded, then you can go directly to the website by going to www.macromedia.com/software/flash/.

Adobe Acrobat Reader 5.0 or higher – If you do not have Adobe Acrobat Reader, you can download by going to <http://www.adobe.com/products/acrobat/readstep2.html>.

WHY DO I NEED TO CHECK MY SETTINGS?

Many times, when the computer settings haven't been checked prior to use of the LMS, you will run into problems with using the LMS. Some examples of these issues are:

- You can't move onto next lesson/topic/exam
- The system "freezes" or doesn't proceed to next screen ...you are stuck

In addition to checking your settings against the recommended browser settings (see below), it is also recommended that you "clear your cache" (This means clean out your history of visited website). To do this you will need to open your web browser, go to Tools, then Internet Options and do the following:

- a. On the general tab:
 - i. Temporary Internet files - Delete Files
 - ii. History - Clear History

Recommended Browser Settings

Internet Explorer 5.5 SP2 Options found under Tools>Internet Options

| Tab / Item | Recommended Settings |
|--|--|
| General Tab | |
| Settings>Check for newer versions of stored pages (cache): | Every visit to the page |
| Settings>View Objects | Make sure Shockwave Flash object is present - Right click on object to check the version information. |
| Security | |
| Default Level | Medium |
| Custom>Microsoft VM>Java permissions | Medium |
| Custom>Active scripting | Enable |
| Custom>Scripting of Java applets | Enable |
| Privacy | |
| Default Level | Default settings are Recommended |
| Advanced>Always allow session cookies | Checked (If not checked, then First-party Cookies must be set to Accept). |
| Advanced | |
| Disable script debugging | Checked |
| Java (Sun) | Only available if new Java JRE is installed. Supported JRE versions include Sun JRE 1.4.1 (Java 2 Plug-In) |
| Security>Use SSL 3.0 | Checked (If using SSL for WebLogic) |

Internet Explorer 6.0 Options found under Tools>Internet Options

| Tab / Item | Recommended Settings |
|--|--|
| General Tab | |
| Temporary Internet Files | Delete Files |
| Temporary Internet Files>Settings >Check for newer versions of stored pages (cache): | Every visit to the page |
| Temporary Internet Files>Settings >View Objects | Make sure Shockwave Flash object is present - Right click on object to check the version information. |
| History>Days to keep pages in history | 5 or less |
| History | Clear History |
| Security | |
| Default Level | Medium |
| Custom>Allow per-session cookies (not stored) | Enable |
| Custom>Microsoft VM>Java permissions | Medium |
| Custom>Active scripting | Enable |
| Custom>Scripting of Java applets | Enable |
| Advanced | |
| Browsing>Disable script debugging | Checked |
| Java (Sun) | Only available if new Java JRE is installed. Supported JRE versions include Sun JRE 1.4.1 (Java 2 Plug-In) |
| Security>Use SSL 3.0 | Checked (If using SSL for WebLogic) |

Netscape 6.2

| Category / Sub-category | Recommended Settings |
|---|--|
| Edit>Preferences>Privacy & Security>Cookies | |
| Cookie Acceptance Policy | Enable all cookies or Enable cookies for the originating web site only |
| Edit>Preferences>Privacy & Security>SSL | |
| Enable SSL v3 | Checked (If using SSL for WebLogic) |
| Edit>Preferences>Advanced | |
| Enable Java | Checked |
| Enable JavaScript for Navigator | Checked |
| Edit>Preferences>Advanced>Cache | |
| Document in cache is compared to document on network: | Every time I view the page |
| Help>About Plug-ins | |
| Flash | Make sure you have the Flash Player Plug-in |